

## **NGK Spark Plug Europe GmbH - QUALITY POLICY**

*We consider the wants and needs of our customers.*

*We supply defect-free products at the right time and place.*

*We assist and advise our customers in all technical matters.*

*We achieve customer satisfaction by motivated employees.*

*Teamwork is promoted at all levels of organisation.*

*Our self-improvement and satisfaction is essential for prosperity of the company.*

*Our quality system meets all requirements of ISO 9001:2008 Standard.*

*All employees will fulfil their defined responsibilities in this system.*

